

CURRICULUM VITAE

Name : Josephine Atieno Opondo
Date of birth : June 17th 1967
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E-mail Address : Josephine.opondo@gmail.com
ID. No : 9089487
Nationality : Kenyan
Current Grade : Lecturer

Teaching Experience, Interest and Attributes:

I have over 25 years of experience in the teaching profession, ranging from the university (6 years) to middle level colleges (9 years) and even secondary schools, vast experience in teaching hospitality related courses and wealth of experience in development of test items developed through involvement in various workshops.

I am a team player, self-confident and motivated hard worker who is always willing to learn with the aim of achieving set goals.

EDUCATION

2009-to date : **Kenyatta University-Nairobi**
Doctor of Philosophy in Hospitality Management.

2003-2008 : **Kenyatta University-Nairobi**
Master of Science in Hospitality and Tourism Management.

2001-2002 : **United States International University (USIU)**

Bachelor of Science Degree in Hotel and Restaurant Management.

- 1995-1998 : **Kenya Polytechnic-Nairobi**
Higher Diploma in Catering and Accommodation Management
- 1988-1990 : **Moi Teachers College-Eldoret**
Diploma in Science education
- 1986-1987 : **Ngara Girls High School-Nairobi**
"A" Level-K.A.C.E
- 1982-1985 : **Pangani Girls High School-Nairobi**
"O" Level- K.C.E

JOB EXPERIENCE

- 5th July 2014-date : Pwani University – Kilifi (Lecturer)
- Sept 2011-to 4th July 2014: Pwani University-Kilifi (Assistant Lecturer)
- Sept 2009-Sept 2011 : Kenyatta University-Mombasa Campus
- Jan 2004-Sept 2009 : Nairobi Technical Training Institute
- Feb 1999-Dec 2003 : Murang'a College of Technology
- 1993 – 1995 : Gathirimu Girls Secondary School
- 1990 – 1992 : Kocholwo Secondary School

Workshops and Seminars attended:

- Quality Assurance Sensitization Workshop for School of Humanities and Social Sciences (SHSS), 2014, Pwani University, Kilifi, Kenya
- Research Methodology Training for Supervisors organized by OSSREA-Nairobi Chapter ,2013,Moi University,Eldoret,Kenya

- Gender Mainstreaming workshop organized by OSSREA,2013-2,Nairobi,Kenya
- Regional sensitization workshop on National Council for Science and Technology (NCST) and Research Grants, 2012, Pwani University, Kilifi, Kenya
- Seminar on Positioning Tourism and Hospitality in the country's Socio-Economic Agenda (Vision 2030),2012,Kenyatta University
- Strategic Planning and Performance Contract Workshop, Nairobi Technical Training Institute
- Catering and Tourism Development Levy Trustees (CTDLT) Workshop, Kenya Utalii College
- City and Guilds workshop-Workshop on Quality Assurance Systems
- Kenya National Examinations Council (KNEC)-Item Writers Training Workshop
- GTZ-Up grading course in Food and Beverage, Mombasa Technical Training Institute

Certificate of recognition

- Kenya National Examinations Council (KNEC)-10 years' service
- Deliverance Church Kasarani (Zimmerman)-20 years celebration

OTHER ACTIVITIES

- Quality Assurance Board Member-Pwani University
- Industrial Attachment Coordinator-Pwani University
- Undergraduate Course Coordinator-Pwani University
- Kenya National Examinations Council (KNEC)-Examiner in Charge of Food and Beverage Service Theory and Practice
- City and Guilds-Quality Inspector and Verifier

Publication: Service Quality in African Restaurants: An Assessment of Service Quality as Perceived by Customers in Five Star Restaurants in Nairobi, Kenya

REFEREES:

Prof.Edwin Wamukoya

Principal, Zetech College

P.O.Box 2768-00200, Nairobi

Cell: 0720-451290

Dr.Alice Ondigi

Dean, School of Hospitality and Tourism

Kenyatta University

P.O.Box 43844-00100, Nairobi

Cell: 0721-433619

Dr. Mary Musyoka

Chairman, Tourism Department

Kenyatta University

P.O.Box 43844-00100, Nairobi

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